### beamex



# BEAMEX CMX

SOFTWARE SERVICE AGREEMENTS

## Maximize your return on investment and get support whenever you need it

A calibration solution is a long-term investment, and a software service agreement (SSA) helps you maximize the return on that investment. A Beamex SSA helps to keep your CMX Calibration Management Software, and your business, running reliably and gives you access to the latest updates and innovations so your software can evolve with your operations.



#### WHY CHOOSE AN SSA FROM BEAMEX?

We understand your business and we know your CMX software better than anyone. We also know that because your operating and IT environments can change over time your software needs to be able to evolve with them. With an SSA from Beamex you will benefit from the latest updates and innovations developed by our R&D team to improve the functionality and reliability of your CMX software. You also have access to support services from our helpdesk team should problems arise.

We offer fixed-term SSAs for one or three years for our CMX Enterprise, CMX Professional, Business Bridge and CMX Analytics Dashboard calibration software products.

#### **ALREADY AN SSA CUSTOMER?**

We hope you have been satisfied with the level and quality of the support and updates you have received from Beamex as part of your SSA. If you want to discuss how we can adjust your agreement to better serve your needs, please don't hesitate to get in touch with your local Beamex sales representative.

- MAXIMIZE YOUR RETURN ON INVESTMENT An SSA means you can take advantage of the latest developments, enhancements, and fixes as soon as they're available.
- ENSURE COMPATIBILITY make sure your calibration software is compatible with the latest operating systems.
- STAY SECURE Keep your systems secure with regular software updates.
- GET HELP WHEN YOU NEED IT As an SSA customer you will have access to our team of support experts via phone and email in the event of any issues arising with your calibration software.

#### **BEAMEX CALIBRATION SOLUTIONS**

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